

## Terms and Conditions for BaliCard Customers

### GENERAL

- a. The Websites Bali.com, Bali.org, Nyepi.com, Baliguide.com are managed in Indonesia by **PT. Pintu Bali Digital**, a limited liability company established under the laws of Indonesia, domiciled at Jl. Raya Bumbak No. 55, Kerobokan Kelod, Badung – Bali, hereinafter referred to as the “**Balidotcom**”.

On these websites Balidotcom publishes content and information for travelers traveling to and from Bali and other destinations in Indonesia.

- b. Balidotcom offers services and products such as but not limited to Visa / Legal Permits Application Assistance, Transportation Bookings, Activity Bookings, Accommodation Bookings, Membership products, etc. to travelers (referred to as “**CLIENTS**”) inside and outside of Indonesia.
- c. Depending on the service Balidotcom might appoint a 3rd party (referred to as “**PARTNER**”) as operator or to fulfill the service.
- d. Balidotcom offers to businesses in Indonesia and abroad marketing, affiliate, and advertising products and partnerships (referred to as “**ADVERTISERS**”).

### Discount & Benefit CARD (BALICARD)

- a. The BALICARD card is a digital card that represents the client's relationship with Balidotcom and can be used to claim benefits and discounts at venues and experience providers as stated in the “[list of partners](#)”, that is published online. The Digital Card contains information such as the client’s name, identification number, and validity date.
- b. The BaliCard is available for clients to use once clients purchases the card online and pays in full. Payment can be made through bank transfer, PayPal, or credit cards.
- c. The BaliCard does not have monetary value and cannot be cashed-out at Balidotcom’s partner should the clients decide not to use it.
- d. Clients can use their BaliCard to access or to claim discounts for certain products and services or benefits provided by the [Partners](#) (referred to as “**BENEFITS**”)
- e. Benefits are valid only during the validity of the BaliCard as stated on the BaliCard and will be automatically expired thereafter. Clients may purchase a new BaliCard if they want to continue to enjoy benefits.
- f. Benefits are subject to availability at the venue and could be limited to certain conditions (such as dates, time of service, black out dates, and might not be used in conjunction with any other discount or promotional offer. Limiting conditions are shown in the description of each listed partner.

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#### **CHANGES AND/OR MODIFICATIONS**

- a. Participating partners of Balidotcom may make changes and/or modifications to the benefits without prior notice. However Balidotcom will try to ensure, that the benefits and list of partners is not changed within one month after the purchase of the card, but cannot guarantee this..
- b. The benefits can also be ceased without prior notification.
- c. Whenever possible, clients must proactively check the [partner list](#) of the participating partners and/or the benefits through Balidotcom's website.
- d. The list of participating partner
- e. Balidotcom is not responsible for any changes and/or modifications and clients must release Balidotcom from any liabilities that may arise because of the changes and/or modifications.

#### **LIABILITY**

- a. In no event shall Balidotcom be held liable for any errors, omissions, or inaccuracies, or for any damages or losses that may result from the use of the information or services provided. By using our website or services, clients agree to indemnify and hold harmless Balidotcom and its affiliates, officers, agents, partners, and employees from and against any claims, damages, losses, liabilities, costs, and expenses, including reasonable attorneys' fees, arising out of or in any way connected with your use of our website or services.

#### **CANCELATION AND REFUND**

- a. The BaliCard cannot be canceled after payment has been made; therefore, no refund will be honored.

#### **PRIVACY POLICY**

[Link to Privacy Policy Balidotcom](#)

#### **Contact Us**

If clients have any questions about terms and conditions, please contact us at [inquiry@bali.com](mailto:inquiry@bali.com)